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May 12, 2022

ATC AGAIN EARNS RECORD AMOUNT OF NATIONAL ACHIEVEMENT AWARDS

San Bernardino, CA — San Bernardino County Auditor-Controller/Treasurer/Tax Collector (ATC) Ensen Mason and his ATC staff have been recognized by National Association of Counties (NACo) in 2022 with another record five Achievement Awards — four in Information Technology and one in County Administration and Management categories. The awards honor innovative, effective county government programs that strengthen services for residents.

"I'm proud of our outstanding ATC staff who stepped up to a higher level of performance in public service over the past four years," said Mason. "These five 2022 awards tie our record of five awards earned in 2021 and build on a foundation of two earned in 2020 and three more in 2019. Fifteen national awards over four years represents a tremendous accomplishment by this Department with support from the Board of Supervisors and our Chief Executive Officer."

Prior to this period, ATC had received a cumulative total of two NACo awards - one earlier in this century with one additional award received in the 1990s.

NACo President Larry Johnson said, "All across the country, counties are working tirelessly to support residents and drive recovery from the COVID-19 pandemic. This year's Achievement Award-winning programs showcase how counties work every day to build healthy, safe and thriving communities."

The first of four 2022 awards in the Information Technology (IT) category recognized ATC for Employment Development Department (EDD) Data Exchange Automation for the Revenue Recovery Division of ATC. This robotic process automated engine intelligently interacts with the EDD system to exchange and process the most accurate information possible and quickly acts with updated information to improve the collection abilities and ensure maximum recovery of debt owed to the County.

The second one is for the Invoice Management System that successfully supports and streamlines the ATC Accounts Payable's invoice processing the substantial workload of 200,000 payments to County vendors annually, which is over 4.1 billion. This solution pushes centralized invoice processing to a high-volume and scalable County operation where the cost of processing per invoice is insignificant.





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The third one is for the Revenue Recovery Reporting and Analytics Automation that allows ATC to utilize the latest technological advancements of Business Intelligence in streamlining enterprise operations, minimizing the operation time of meticulous and time-sensitive tasks.

The fourth one in the IT category is for the SAP Governance, Risk, and Compliance Implementation. ATC's SAP Center of Excellence partners with all San Bernardino County departments in order to understand their business processes and find ways to use the SAP Enterprise Resource Planning (ERP) system to assist departments in streamlining day-to-day activities, which will be called Governance, Risk, and Compliance.

The fifth Achievement Award in County Administration and Management category recognized ATC for the Knowledge Management Program that develops the functional and organizational processes to share perspectives, ideas, experience, insight, data, information, and knowledge; to ensure that these are available in the right place to the right people at the right time to enable informed decisions and additional knowledge creation; and to improve efficiency by reducing the need to rediscover knowledge.

Nationally, annual awards are given in 18 different categories that reflect the vast, comprehensive services counties provide. The categories include children and youth, criminal justice and public safety, county administration, information technology, health, civic engagement, and many more.

Started in 1970, NACo's annual Achievement Awards program is designed to recognize county government innovations. Each nominee is judged on its own merits with awards given only to those nominees who provide substantial improvements in program quality and service delivery.

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